"Be patient by giving the person the time they need to respond in order to have their voice and opinion heard"
COMMUNICATION ACCESS PRINCIPLES.

AWARENESS AND KNOWLEDGE
  Recognition and knowledge about communication and communication disability

ATTITUDE
  Belief in the importance of communication being available to all

COMPETENCY
  Facilitating communication competence - ask someone what their communication needs are

INFORMATION
  People receive information in a way that they can access and understand

ENVIRONMENT
  Consider noise, lighting, signage and opportunities for face to face communication

New Zealand Speech-language Therapists’ Association
Te Kāhui Kaiwhakatikatika Reo Kōrero o Aotearoa