



## Communication Accessible Environments.

- Communication difficulties affect 1 in 10 people worldwide.
- Communication is not just talking, it is processing spoken and written language, reading and following signs.



- How do people with speech, language and communication needs access services in the community?
- Places such as shops, restaurants, education, health, criminal justice and all other public services?
- What can be done to **facilitate their access** and maintain their **human rights** to do so?

Communication access is about creating "**communication ramps**" to ensure people can **participate fully** in their communities, workplaces, schools and be fully involved in decisions affecting all aspects of their lives.

The Giving Voice Aotearoa campaign aims to make New Zealand



communication accessible. We hope
you can find ways to enhance
everyone's experience of your
organisation, workplace, school and
ensure that all New Zealanders are
included in all forms of communication.

Our top tips from people with speech, language and communication needs are:



Facilitators:

- 1) Time to talk
- 2) Supportive attitudes
- 3) Quiet space
- 4) Speak slowly
- 5) Easy read formatting

Barriers:

- 1) **Noise**
- 2) **Pressure**
- 3) Not speaking to me
- 4) Talking too fast
- 5) Too many words on paper

## COMMUNICATION ACCESS, EASY AS!